

Representation List

From:

Sent: Friday, May 2, 2025 8:55:12 PM

To: licensing@haringey.gov.uk <licensing@haringey.gov.uk>

Cc:

Subject: License review - North Eight N8 7PB

Good afternoon,

We are writing to you as neighbours of the North Eight (formally known as Hornsey Tavern) pub with regards to their license review.

In the last few months the noise and disturbance coming from the pub and it's clients has become unbearable. On average we are woken up/unable to get to sleep at least 3/4 times a week. We understand that living above a pub comes with a certain noise level however when this occurring multiple times a week and especially on weekdays it is very impactful.

The police have been called on numerous occasions to break up fights happening outside. Clients are often out on the pavements and in the road throwing glasses leaving shards of glass all over the pavement and roads. More often than not vomit and urine is on the pavements which is unsanitary, especially with two schools close by.

Last Wednesday (23rd) we were woken up at 2:30am by a fight happening in the street from the clients. While they were in the road a lorry had to emergency stop to avoid hitting them which in turn almost made another vehicle crash. This recklessness could have cost someone their life.

We have witnessed pub clients arguing with the delivery drivers for another local business, threatening them and causing damage to some of the parked vehicles along the street.

The pub itself doesn't seem to be doing anything to break up any of the antisocial behaviour. Loud music is played way past opening hours at an excessive volume. The pub doesn't seem to be turning away clients who have drank too much nor do they seem to have any safe guarding measures in place.

In addition the broken glass and bodily fluids are just left on the street creating a potential danger to other residents and the pub still does nothing.

We feel that because of the countless occurrences of antisocial behaviour that has been the pub responsibility and the lack of respect to the pubs neighbouring buildings the licence should be revoked or put in place with stronger regulations.

We will send a follow up email with attached videos of fights breaking out in the streets and pictures of glass, vomit etc in streets.

We hope that something is able to sorted as 3 young girls living here we often feel intimidated to leave our home in the evenings while they pub does nothing to regulate it's clientele.

A physical fight broke out yesterday (01/05) at 5pm in the evening with clients running in and out of the pub and still staff didn't seem concerned.

We are happy to answer any other questions.

Yours sincerely,

Cerys Edwards, Hannah Mason & Karina Leigh

From: Cllr Adam Small <Adam.Small@haringey.gov.uk>

Sent: 04 May 2025 14:01

To: Licensing <Licensing@haringey.gov.uk>

Subject: Re: Notification of a Review of the Premises Licence - The Hornsey Arms, 26 High Street, Hornsey, London, N8 7PB.

Hello,

Please may I add another element to my representation which is this anonymised report from a local resident:

Views of a local resident expressed to Cllr Small

The amount of complaints relating to Anti Social Behaviour at this pub is off the scale; ranging from street brawls, loud music, offensive language, urinating in open spaces, large groups loitering in the area, discarding of bottles and litter and driving offences. Is this the type of behaviour Haringey want to portray to people visiting the area for an evening out??? These issues have escalated and the fact that the pub has been permitted by Haringey Council to open until 3am after numerous police attendance is unacceptable. Late opening has elevated the problems and is putting additional pressure on the police, who are already understaffed.

This is a residential area with flats above the pub and properties in the vicinity. This type of ASB damages a community and gives it a bad reputation attracting nothing but bad press!!!

Thank you,

Adam

Councillor Adam Small

Hornsey Ward

Haringey Council

Adam.Small@Haringey.gov.uk | 07885 498 389 | HornseyCouncillors.co.uk



Check out our website and sign up to our mailing list at HornseyCouncillors.co.uk

From: Cllr Adam Small <Adam.Small@haringey.gov.uk>

Sent: 22 April 2025 11:55 AM

To: Licensing <Licensing@haringey.gov.uk>

Subject: Re: Notification of a Review of the Premises Licence - The Hornsey Arms, 26 High Street, Hornsey, London, N8 7PB.

Hello,

I hope you are well.

Please find a representation below concerning the licensing review of the Hornsey Arms.

Thank you,

Adam

Representation by Councillor Adam Small – Licensing Review of The Hornsey Arms (North Eight), 26 High Street, Hornsey, N8 7PB

As one of the elected ward councillors for this area, I am submitting this representation on behalf of numerous concerned residents regarding serious and sustained issues associated with The Hornsey Arms known as *North Eight*, located at 26 High Street, Hornsey, N8 7PB.

My representation is based on my belief that the following licensing objectives are not being upheld:

- The prevention of crime and disorder
- The prevention of public nuisance
- Public safety

Failure to Uphold Licensing Objectives

There is a consistent and well-documented pattern of anti-social behaviour, noise disturbance, and criminal activity directly associated with the operation of this premises. I do not believe that the current licence holder has demonstrated they are able to fulfil the licensing objectives. Residents have repeatedly expressed that the premises has:

- Failed to control the conduct of its patrons both inside and outside the venue.
- Attracted individuals who engage in threatening or violent behaviour, often requiring police attendance.
- Created an unsafe and deeply unpleasant night-time environment for the surrounding neighbourhood.

Reports from residents include frequent police attendances (up to five police vehicles at a time), drug use outside the premises, and physical altercations. Residents report instances of loud shouting, music, and anti-social congregations outside the premises extending into the early hours of the morning, on multiple days of the week.

Excessive Licensing Hours

The existing licence permits operation until **3:30am daily**, with the **supply of alcohol permitted until 3:00am**. These hours are excessive and incompatible with the residential nature of the surrounding streets. The venue is adjoined to and opposite family homes, where residents are entitled to a reasonable expectation of peace, especially on work nights.

Please note, neither of the two other pubs on Hornsey High Street operate with such extended hours. As such, this venue becomes a focal point for prolonged drinking, increasing the likelihood of disorder and nuisance.

Resident Impact and Community Harm

Residents have provided substantial and consistent feedback about the impact on their lives:

- Broken sleep due to late-night disturbances.
- Safety concerns when walking the local streets at night.
- Ongoing fear of the escalating disorder and inadequate management by the license holder.

Many have filed formal noise complaints, contacted the police, and written to Councillors to seek relief. I believe the current situation is unsustainable and the license hold is clearly in breach of the spirit and conditions of the licensing objectives.

Request for Action

Given the repeated failure of the premises to meet its obligations under the Licensing Act 2003, I urge the Licensing Sub-Committee to seriously consider the suitability of the License Holder to uphold the licensing objectives should a continuation of the current license be granted.

I thank the Licensing Sub-Committee for its consideration of this representation.

Councillor Adam Small

Hornsey Ward
Haringey Council

From:

Sent: 07 May 2025 10:43

To: Licensing <Licensing@haringey.gov.uk>

Subject: Licensing Review - The Hornsey Arms

To whom it may concern,

I'd like to share my opposition to the renewal of the Hornsey Arms alcohol license which is under review:

The Hornsey Arms
26 High Street
Hornsey
N8 7PB

I'm a resident on Hornsey High Street and experience a disturbing amount of loud noise and antisocial behaviour from people leaving the pub between the hours of 12am and 2 or 3am around 4-5 nights a week.

I have called the police on occasion who have had to break up fights and disperse the group which can range between 5 and 15 people.

The streets surrounding the pub are covered in broken glass. I feel afraid to walk past to get home in the evening as there is so much violent behaviour and aggression due to over consumption of alcohol at the pub. This has worsened over the last 6 months.

I hope you can take this comment seriously and consider refusing the renewal in the interests of the community and residents in the local area

Many thanks,

Jill Patterson.

Representation Regarding the Premises Licence Review – North Eight (formerly The Hornsey Tavern)

Licensing Team
Haringey Council
River Park House
225 High Road
London
N22 8HQ

Dear Licensing Team,

I am writing to make a formal representation regarding the licence review of North Eight (formerly The Hornsey Tavern), in relation to the following licensing objectives:

- The Prevention of Crime and Disorder
- The Prevention of Public Nuisance
- Public Safety
- The Protection of Children from Harm

I have lived close to the premises since August 2023 and have personally witnessed ongoing issues that have seriously affected the quality of life for residents in the area.

Prevention of Crime and Disorder

There have been frequent incidents of anti-social behaviour, aggressive conduct, and fighting associated with the premises. The police have been called to the pub on many occasions — certainly more than 10 and likely close to 20 times this year alone. Despite these repeated incidents, the individuals involved often appear to be regular customers and have not been barred.

There is regular, open drug use around the premises. We frequently smell marijuana from inside our flat when customers are gathered outside. On one occasion, I witnessed a group of men gathered around the public letterbox outside the pub, dropping pills from a small plastic bag into drinks they had purchased from the pub. While I do not have photographic evidence of this incident, I felt it important to include it in this representation due to its seriousness.

We have also often witnessed loud confrontations escalating into aggression and fighting, contributing to an intimidating and hostile environment. For example, Video A – Aggressive Crowd Behaviour Blocking Road, was recorded at approximately 3:00 AM on 5th May 2025, and captures ongoing disruptive behaviour in the early hours outside the premises. These types of incidents are very common

Public Safety

The area outside the pub often becomes hazardous, with broken glass left in the road and on the pavements. I have included photos showing the persistent presence of broken glass around the premises (Photo 1a – Broken Glass, Photo 1b – Glass Smashed in Road).

Large groups frequently gather outside the premises and spill into the road, ignoring traffic and creating a dangerous situation for motorists attempting to pass (Video B – Police St. Patrick's Day Example). The road is often partially or completely blocked by crowds, posing a serious safety risk.

Within the last week, I witnessed a customer urinating on the public letterbox outside the pub. On 11th April 2025, a customer urinated on the entryway to our building (Photo 2 – Urination at Entryway). On St. Patrick's Day, 17th March 2025, I found a large pool of vomit outside the entryway to our building (Photo 3 – Vomit Outside Building).

No effort appears to be made by staff to clean up these issues — vomit stains and broken glass often remain visible for days, if not weeks.

Prevention of Public Nuisance

Noise nuisance is a major issue, with shouting, screaming, and loud conversations emanating from the pub and its surroundings until very late at night, often past the pub's official closing time. These disturbances often descend into aggressive and hostile behavior. This problem is particularly severe on Sunday and weekday nights, seriously disturbing residents' ability to sleep and enjoy peace and quiet in their homes.

Drinks are often consumed outside the premises despite licensing conditions prohibiting this (Photo 4 – Customers Drinking Outside), and pub management appears to take little or no action to encourage customers to move on quietly after leaving.

Protection of Children from Harm

There have been incidents where children have clearly been present at the premises well beyond the legally appropriate hours. Children have been seen around the pub late at night, contributing to an unsafe environment. Notably, on the night of 24th April 2025, the barmaid could be heard very clearly over the pub's PA system at around 1:00 AM, shouting that underage persons must leave the premises.

Previous Complaints

I have made numerous formal complaints to Haringey Council, attended councillor surgeries, and emailed councillors directly regarding these issues, with little to no lasting improvement. While short-term action has sometimes been taken, the problems quickly reoccur.

Personal Impact

The issues associated with North Eight have had a serious impact on my health, wellbeing, and ability to work. I have suffered many near sleepless nights due to noise from the premises.

Recently, I have had to raise this matter with the human resources team at my workplace to arrange later start times on days following particularly bad disturbances, as I was otherwise unable to function properly. This is extremely difficult as I work in the education sector, where hours are generally inflexible and any absence has a knock-on effect for students.

On one recent occasion, following disturbances linked to celebrations on St. Patrick's Day, I was forced to leave work at lunchtime and return home as I was feeling unwell from exhaustion.

The continuing disturbances are not only causing stress and disruption to daily life but are now also materially affecting my professional responsibilities and my health.

Support for Licensing Changes

I fully support the proposed reduction in opening and alcohol service hours, as I believe a 3am closing time is entirely inappropriate for this location and has contributed significantly to the problems described.

I would also like to highlight that North Eight's current closing time of 3:00 AM is significantly later than other local pubs. For instance, The Great Northern Railway Tavern, The Maynard Arms, and The Three Compasses all follow the same typical pub schedule: closing at 11:00 PM on weekdays and Sundays, and midnight on weekends.

In comparison, North Eight remains open for several additional hours every night of the week, including Sundays — contributing to extended noise, disorder, and disturbance deep into the night. Aligning its operating hours with other local pubs would help reduce the impact on nearby residents and reflect what is expected within this community.

This situation has had a serious impact on the safety, well-being, and quality of life for local residents. I urge the Licensing Sub-Committee to take decisive action.

Supporting Evidence

Photographic and video evidence referenced in this letter is available here:

<https://bit.ly/N8ReviewFiles>

All files are clearly named to correspond with points made in this representation.

<https://bit.ly/N8ReviewFiles>

- Photo 1a – Broken Glass: Glass on the pavement near the premises.
- Photo 1b – Glass Smashed in Road: Hazardous debris in the road outside the pub.
- Photo 2 – Urination at Entryway: Evidence of public urination at the entrance to a residential building (11 April 2025).
- Photo 3 – Vomit Outside Building: Vomit found at the entryway following St. Patrick's Day (17 March 2025).
- Photo 4 – Customers Drinking Outside: Customers consuming alcohol in violation of licensing conditions.
- Video A – Aggressive Crowd Behaviour Blocking Road: Footage recorded at approximately 3:00 AM on 6th May 2025, showing loud, aggressive groups obstructing the road and creating public disturbance.
- Video B – Police St. Patrick's Day Example: Video demonstrating police presence at the pub on St. Patrick's Day due to disorder.

Yours faithfully,

Henry Rudd-Clarke

From:

Sent: 06 May 2025 17:52

To: Licensing <Licensing@haringey.gov.uk>

Cc:

Subject: Hornsey Tavern/North Eight pub on 26 High Street, N8 7PB

Dear Licensing

I am writing regarding Hornsey Tavern/North Eight pub on 26 High Street, N8 7PB.

My partner and I recently moved in at the end of March 2025 to , N87GB which is directly above the pub. In the time being here it is clear this is a very lively pub with music and crowds audible most evenings in our flat which is to be expected when living here and we have been tolerant of that. However we feel there have been some occasions where it was crossing the line and therefore have started keeping a record of these events which are detailed below.

- Wednesday 16th April: a live DJ was playing in the evening which, while very loud, was tolerable as the Dj stopped at 2300. However afterward, music over the pub stereo remained exceptionally loud between 2300 - 0000.
- Sunday 20th April at 2300 the music over the pub stereo system was turned up and remained at that volume until 0155 and voices in the venue could be heard. This is music volume above the usual played resulting in music and bass being very audible in our flat and vibrating the floor, it could also be heard through silicone earplugs while we were trying to sleep. It says their opening hours are from 1200 until 0000 on Google so it was particularly impactful on us not knowing when the excessive noise would actually end.
- Saturday 26th April: The pub music volume was loud all day, particularly in the evening where it was the loudest it has been so far. It started from 2pm as karaoke and then to a Dj in the early evening until midnight and then exceptionally loud music over the PA system until 0230. During the evening and night, bass was vibrating our floor and windows, particularly in our bedroom which sits directly above the back of the pub. As music had started around 2pm that day, this was over 12hours of noise which made being in the flat unbearable at times and needless to say trying to sleep before 2am was impossible. Additionally, the patrons were rowdy and audible in the street, there were empty beer bottles and vomit on the pavement behind the pub where the entrance to our flats is.
- We have also witnessed a number of altercations outside the pub from intoxicated patrons. For example, in the first week of April I witnessed from the window of our flat an altercation between two men and a group of about 10 of their mates who were talking them down on St Mary's Road. They had clearly come from the pub as they were holding pint glasses. We also witnessed two altercations last weekend on the 3rd and 4th May outside the pub side door on St Mary's Road with individuals shouting, throwing punches at each other and being held back by others. While these didn't escalate into anything serious it does make me concerned about the lack of vigilance from the pub staff.

I understand that the pub is undergoing a license review currently - we can only speak for the previous month of living here so our view is that it's unfortunate that residential properties are located directly above and around the pub, but feel a balance has to be struck here to ensure both residents' quality of life and the pub's business operations, with particular consideration for reducing excessive noise during unsocial times late at night.

Happy to help with providing any further information if needed.

Kind regards

Holly

From:

Sent: Sunday, May 4, 2025 9:52:01 PM

To: Licensing <Licensing@haringey.gov.uk>;

Subject: Re: North Eight tavern - Licensing & ASB

Hello,

Just to formally follow-up to my first email regarding the public consultation for the license review of **North Eight tavern (Hornsey Arms/Hornsey Tavern)**. Given the events that have occurred recently, we would like to reiterate that we are willing and happy to share all of our video documentation for the Haringey council to review.

Due to our direct angle above the pub, I managed to film video of most events where we have reported an ASB. Some were particularly violent, and I have assisted the police multiple times.

Our recommendation as distraught residents living above the pub, to the licensing sub-committee, is that the pub should not at all be licensed as it is in its current form:

1. It should be restricted to closing at 10PM or earlier, and the business should actively restrict the presence of patrons only to the front of the pub at all times, banning all music/outdoor activity after 9:30 PM to prevent crowds from congregating and causing disorder in the street.
2. Suspension of the license pending compliance with the completion of full soundproofing and broken window repairs.
3. Finally, a designated liaison officer should be appointed by the Council to handle resident complaints and ensure accountability, with a yearly review for 2 years.

This is due to the following reasons:

1. Regular excessive noise from late-night music & patrons smoking/drinking outside:

The pub regularly plays loud music (and staff moves tables/furniture) well beyond acceptable hours, often past midnight, in violation of noise regulations both during function and jukebox events. The building's poor insulation, including broken single-pane windows used by the pub, exacerbates the disturbance, allowing sound to penetrate the flats upstairs across multiple floors. This has caused us significant sleep deprivation, negatively affecting our mental and physical health from waking up at 3-4AM to people screaming, laughing, fighting, police sirens, furniture moving, etc. Patrons are always left with no oversight to use St Marys Road as their smoking lounge/terrace, drinks in hand (or on parked cars)

2. Noise from public disorder and safety concerns

The pub attracts crowds, including groups of individuals who engage in disruptive and violent behavior. Frequent fights, vandalism, broken glass, public urination involving intoxicated patrons, spill onto St Marys Road, creating an unsafe environment right on the exit of the Greig City Academy.

The business incentivises such behaviour by visibly not imposing any limits or obstacles to these patrons, I have reported instances where patrons ignore/disobey orders from the staff or the police. Whenever there is a bouncer, he/she does not intervene in fights.

3. Negligence of Management

The landlord and manager have consistently failed to address these concerns despite numerous complaints over the years. Their inaction—evident in the lack of repairs, failure to control closing times, and absence of crowd management—demonstrates a blatant disregard for the community's welfare.

Thank you, please anonymise our email addresses and names if this becomes public record.

Markos Manoledakis and Glykeria Karanika

On Friday, 25 April 2025 at 15:56, wrote:

Good afternoon,

Regarding the pub: North Eight/Hornsey Tavern, 26 High St, London N8 7PB

My name is , and with partner , we are residents at just two floors right above the pub, in the same building.

We would like to know how the investigation of the Haringey Noise team is progressing since the abatement notice, CCTV installation, and preparation for prosecution that the Haringey noise team confirmed to me on the phone last night.

We would like to highlight the events that have taken place recently, and the worsening noise, violence, vandalism and antisocial conditions caused by the patrons of the pub and the pub itself. Notably, early this morning 25/4 after midnight, the police had to blare their sirens at 4:05AM as the officers were simply being ignored by the patrons.

If you require the large amount of video/photo evidence for the ASB reports that we filed (a few recent ones below), please do not hesitate to let me know, I'm more than happy to make it all available to you:

- ASB-708949408
- ASB-708938468
- ASB-708938260
- ASB-705537993
- ASB-701933903
- ASB-701972557
- ASB-701930910
- ASB-701920950

Thank you, we really hope the council can move fast on this, we take this extremely seriously as it impacts our health and wellbeing, we are certain that you understand this.

We reserve the right to take legal action via the LGSCO Ombudsman and/or directly against the landlord of our building (common landlord with the pub).

Best regards,

Markos Manoledakis & Glykeria Karanika

From:

Sent: 06 May 2025 20:00

To: Licensing <Licensing@haringey.gov.uk>

Subject: Formal Complaint: North Eight Pub

To Haringey Council

Subject: Formal Complaint Regarding North Eight Pub, 26 High Street, N8 7PB

I am writing to lodge a formal complaint regarding the ongoing disturbances and serious safety concerns arising from the premises currently operating as the North Eight Pub, formerly known as "Hornsey Arms" or "Hornsey Tavern," located at 26 High Street, N8 7PB.

As a tenant of Century House, which is directly impacted by the activities of this establishment, I must express my growing distress over the continued disruption, intimidation, and outright hostility that I and others in the vicinity have been subjected to. The clientele of the North Eight Pub have repeatedly exhibited violent, aggressive, and deeply disruptive behaviour. I have personally been targeted with verbal threats and racial abuse, and having a glass bottle thrown at me into my property. I possess video footage which captures this behaviour in real-time.

The impact of this ongoing situation on my mental wellbeing, personal safety, and sense of security cannot be overstated. It is deeply unsettling to live under the constant threat of verbal and physical aggression, particularly within what should be the safety of one's own community. The persistent noise, late-night disturbances, and hostile atmosphere created by the patrons of this pub have led to numerous sleepless nights and a growing sense of vulnerability.

I am asking Haringey Council to urgently review this matter and take appropriate steps to ensure the safety and wellbeing of local residents.

Please see video recordings that should substantiate the aforementioned issues here :

https://drive.google.com/drive/folders/13dTlpE4utXGtOZcE8XFuHsZtBr1Pg1sc?usp=drive_link

I trust that the Council will treat this matter with the seriousness and sensitivity it warrants. The community deserves to feel safe and protected in their own homes, and I hope that prompt and decisive action will be taken.

Many Thanks,

Lowena Waries

From:

Sent: 07 May 2025 18:01

To: Licensing <Licensing@haringey.gov.uk>

Subject: North eight pub

Hi there, I am a local resident who lives in Hornsey near the pub called north eight. I received a letter from a fellow resident to voice my opinion of the pub. I write this email to agree with them in saying the pub causes issues in the local area.

There are fights at all times of the day everyday that pub is open, at night you constantly hear arguments, police sirens and bottles smashing due to the constant fighting. I hope a solution can be found for this.

Sent from [Outlook for iOS](#)

Elliott Clarke

From:

Sent: Thursday, April 24, 2025 11:40:09 PM

To: Licensing <Licensing@haringey.gov.uk>

Subject: The Hornsey Arms

Hello,

I would like to make comments regarding the current licensing review that is taking place for The Hornsey Arms.

I am a local resident, and I would say on average at least once a fortnight, if not once per week, there seems to be a major incident involving The Hornsey Arms. In fact as I write this email now there have just been about 20 people outside the pub, shouting, fighting, smashing glasses etc and there are now 4 police cars outside. This is not a rare occurrence.

The levels of noise and anti social behaviour that takes places outside this pub on a regular basis is extreme. It happens all the time and will often wake me up, or stop me being able to sleep.

Very frequently in the morning we find broken glass all over the street, left behind from the night before.

When these incidents take place, there seems to be no intervention from any of the pub staff or security - it appears as if they just let their customers run riot in the street, and don't seem to mind them doing so.

Walking past this pub at night to get to my front door often feels very unsafe, and the customers at the pub are very often being aggressive on the street. Several times fights have broken out, and police have been called.

This is not a nice environment to live in at all.

I really think they need to have their license revoked as clearly the management of the pub take no responsibility for what their customers get up to out the front and make no effort to keep the noise down.

Many thanks

(I would like these comments to remain anonymous please and thank you)

Oscar Lloyd

